

Pool heater FAQ

Q. How important is water chemistry to my heater?

A. The water chemistry of your pool has a large impact on your heater. The two properties of water which affects the life of your heater are pH and Alkalinity. These properties should be tested twice a week.

B. Chlorine pool pH range is 7.4-7.6 and Alkalinity range is 125-150. Salt pool pH range is 7.4-7.6 and Alkalinity range is 80-125

Q. Should I turn the heater off and let it cool down for a few seconds before turning off pump?

A. The heater must be turned off manually at the heater's toggle switch (located on front panel between thermostat knobs) and at the any remote unit. Usually done about 5 min prior to turning pump off. This allows heater to cool down before turning your system off.

Q. What do the different lights mean?

A. Check with your owner's manual.

Q. Can the top of your heater become hot?

A. Yes, the top of your heater can become very hot. You should never place anything on top of your heater, and never touch the top of it. Keeping children and all shrubs away from heater.

Q. Does the fan on the heater kick on before the heater fires?

A. Yes the fan will come on a minute before and run a short time after the heater shuts off.

Q. How can I adjust the temperature or control settings on heater?

A. Check with your owner's manual

Q. What are some things to check if pool is not heating

A. Check the thermostat on the heater, is it turned up to the correct setting?

B. Is pool water temp greater then the thermostat setting?

C. Is remote unit temp set correctly and heater on at remote?

D. Does filter need to be backwashed or chemically clean?

